

EARTH & PLANETARY SCIENCES COMPUTER RESOURCES

COMPUTER
SUPPORT FOR
FACULTY, STAFF AND
EPS PURCHASED
DEPARTMENTAL
COMPUTERS

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COMPUTER
SUPPORT FOR
STUDENTS AND
PERSONALLY
OWNED
COMPUTERS

<http://www.it.johnshopkins.edu/help/>
(410) 735-4357
The Technical Assistance staff provides direct customer support for students. The Technical Assistance service window is located on the Homewood campus in Garland Hall, room 01A, basement. Hours of operation are Monday through Friday, 8:30am to 4:30pm.

NETWORKING

WIRED

In order to reach the internet from the wired network in Olin Hall, your computer must be registered at <http://jhars.nts.jhu.edu/>. Make sure your network adapter is set to DHCP and select "Dynamic Address".

WIRELESS

SSID: hopkins This network is intended for use by Johns Hopkins faculty, staff, students, or anyone with a valid JHED ID. The hopkins wireless network is built with many security features, including WPA2-Enterprise, PEAP, and powerful 256 bit encryption. A high speed data link is provided to all the resources on the internal network.

<http://www.it.johnshopkins.edu/services/network/wireless/#hopkins>

OFF CAMPUS
NETWORK
CONNECTION (VPN)

<http://jhpulse.johnshopkins.edu/>

JOHNS HOPKINS
USER AND E-MAIL
ACCOUNT

ALL FACULTY, STAFF AND STUDENTS ARE ASSIGNED AN ACCOUNT (USER NAME AND PASSWORD) THROUGH THE JHU ENTERPRISE DIRECTORY (JHED).

- 1) Log on to the JHU Portal at <http://my.johnshopkins.edu>. If you are using an on campus PC, you can find your logon ID by typing your last and first name in the search field at the top of the page.
- 2) Enter it in the "First time log in" section. Follow the prompts to authenticate and set up a password.
- 3) Once you are in, click on the Messaging icon on the left toolbar. You should see a link to your e-mail account. All graduate students are provided with Office 365 accounts. For details see <http://www.it.johnshopkins.edu/services/email/Office365/index.html>. Faculty and staff are assigned Microsoft Exchange accounts. For additional details about the Microsoft Exchange accounts and to request one please contact Jeff Karlan.
- 4) Within the portal look for the JHED icon and click on the e-mail alias link. You will see your default email address and the preset alias (LogonID@jh.edu). If you would like to change the alias to something else you can do it here.
- 5) This will complete the setup process. You can access your mail through a web client or use a local e-mail client.
- 6) If you would like to use an e-mail client, detailed instructions as well as a Q&A is available at: <http://www.it.johnshopkins.edu/services/email/>

E&PS MAILING LISTS

Several mailing lists are maintained by the main office for distributing information. These web pages allow you to subscribe or unsubscribe:

<https://lists.johnshopkins.edu/sympa/info/eps>

<https://lists.johnshopkins.edu/sympa/info/epsfaculty>

<https://lists.johnshopkins.edu/sympa/info/epsstudents>

E&PS LOCAL
ACCOUNTS

**Members of EPS can get an account on the EPS departmental UNIX server
blaustein.eps.jhu.edu.**

You can login to blaustein.eps.jhu.edu using a Secure SHell (ssh) program on your computer.

If you don't have a blaustein account, send the following details to epsithelp@jh.edu to request one: You're full name, your JHED-ID and your email address so we can reach you. If you need access to files belonging to a faculty member on blaustein or other Linux machines, please specify that so we can add you to the right access group.

PRINTING COPYING
& SCANNING

The printer for faculty and staff is a Canon copier/scanner/printer on the second floor. See Jeff Karlan for connection.

FILE SHARING &
ONLINE STORAGE [JHBox](#) (for faculty and staff)
http://www.it.johnshopkins.edu/services/collaboration_tools/jhbox/
OneDrive (for faculty, staff and students)
http://www.it.johnshopkins.edu/services/collaboration_tools/OneDrive/

BLACKBOARD <http://blackboard.jhu.edu/>
Blackboard Help for Instructors:
<http://help.sset.jhu.edu/display/Bb/home>
Blackboard resources at CER (Center for Educational Resources)
<http://www.cer.jhu.edu/bb.html>

STUDENT VIRTUAL **MyJLab**
DESKTOP SERVICE Provides remote access to university wide licensed software via a Virtual
Machine.
myJLab is accessible at <http://myjlab.jhu.edu>. [off campus VPN connection
is required]
Additional information is available at:
<http://classrooms.johnshopkins.edu/kriegerlab/myjlab.html>

REQUEST A JHU http://www.it.johnshopkins.edu/services/collaboration_tools/jhbox/migration/personalwebform.html
PERSONAL WEBSITE

IT SECURITY @ <http://www.it.johnshopkins.edu/security/>
HOPKINS Anti Virus – <http://www.it.johnshopkins.edu/antivirus/>

SOFTWARE Microsoft Office
AVAILABLE TO Matlab
FACULTY, STAFF, & Mathematica
JHU COMPUTERS ChemBioDraw Ultra
 Adobe Creative Cloud
 IDL & ENVI
 JMP
 ERDAS (including student licenses)

DISCOUNTED
SOFTWARE FOR
FACULTY, STAFF AND
STUDENTS

<http://jhu.onthehub.com>

Restricted access, requires JHED ID and password to sign in.

FULL JHU
SOFTWARE CATALOG

<https://itservices.johnshopkins.edu/catalog/>
